

JK Lakshmipat University Jaipur
INSTITUTE OF ENGINEERING AND TECHNOLOGY/ INSTITUTE OF
MANAGEMENT/ INSTITUTE OF DESIGN
End Term Examination, December 2023
BTech, BCA & BDES, Semester VI

Roll No.....

CC1106: Critical Thinking for Decisions at Workplace

Time: 2 hours

Max. Marks: 30

Instructions to students:

1. Do not write anything other than your roll number on question paper.
2. Mention all the assumptions for your answers clearly.

Q. 1. Explain root cause analysis with relevant example.

10.0
(LO1, 4)

Q. 2.1 You are a manager and have received two CVs. One CV is from an individual with a university degree and 20 years of experience in the industry. The person is relatively successful and wants to work for a new company.

10.0
(LO3)

The second CV is from a recent graduate with no experience but has studied in the same university and field as you did. This person's studies are directly in line with the work that your organisation does, and as chance has it, this candidate is also a keen windsurfer, just as you are.

In your view, they both seem to be good candidates, but you can only hire one. The recent graduate is fresh blood for the organisation and is malleable but requires significant training and familiarisation with the industry.

The other candidate is older with real-world experience. Has contacts in the industry which can be useful for your business. You can delegate your ever-increasing workload and use your time to do more important tasks.

Would you hire the young guy because of a common hobby and a common university? Or would you get the experienced guy?

Follow the steps of 8-steps decision making process to analyse and arrive at a decision.

Q. 3.1 An undergraduate course required for graduation has a reputation for being extremely hard to pass, much harder than similar courses. When posting materials to the class website, the teacher accidentally posts a test with answers indicated at the end. The teacher notices the error immediately and deletes the test, but before she does so a student downloads the test. The website does not allow the teacher to see whether the test was downloaded, and because she deleted the test with the answers so quickly, the teacher later uploaded the same test without the answers and required students to take the test. The Student Code

5.0
(LO2)

of Ethics prohibits students from taking a test when there is reason for them to believe they have confidential information regarding the answers to a test they are not supposed to have. Violations of the Student Code of Ethics are punishable.

What are the issues of integrity and ethics posed in the case study? What options do the teacher and the student have, and what should they do and why? Analyze from Utilitarian and Virtu Ethics.

- Q. 3.2 An international soft drink company has a signature soft drink that it sells all over the world. In India, the version of the soft drink complies with Indian food and health regulations, but is less healthy than the drink sold in the European market where the law is stricter. The soft drink company is obeying the law in India, but it is selling an inferior, less healthy product in a developing country.

5.0
(LO2)

What are the issues of integrity and ethics posed in the case study? What options do the soft drink company and the government of India have, and what should they do and why? Analyze from Utilitarian and Kent perspective.

All the best