

Helpline for senior citizens in Haridwar

DEHRADUN, JUNE 17 (HTNS) : Jaipur based JK Lakshmipat University (JKLU), who earlier launched a helpline for senior citizens in Rajasthan amidst the COVID-19 crisis, has now extended their support to help senior citizens in Haridwar.

The initiative is supported by Samarth Eldercare, India's leading elder care organization, and Senior Citizen Forum, Haridwar. The noble initiative was launched online in the presence of C. Ravi Shankar, District Magistrate, Haridwar, Dr. R.L. Raina, Vice Chancellor, JK Lakshmipat University Jaipur, Dr. Mahavir Agrawal, Ex. Vice Chancellor, Uttarakhand Sanskrit University, M.K. Mittal, Ex Director, BHEL & Patron, Senior Citizen Forum, Haridwar and Jagdish Palwa, Patron, Varishtha Mahasabha, Haridwar.

The helpline is being run entirely by a team of JKLU faculty, staff, students and alumni led by a committed core team of



some senior faculty and staff members of the university.

Announcing the launch of helpline in Haridwar, Dr R.L. Raina, Vice Chancellor, JK Lakshmipat University said, "Even if the lockdown is lifted in the entire nation, the effect of coronavirus doesn't seem to have led to a downward trend in the number of positive cases. The fear of infection is high among old people.

Initially we launched our helpline in Jaipur and

extended it across Rajasthan. Our objective is to service elderly people who are more prone to COVID-19 infection.

Through this helpline, we facilitate them their daily requirements of food and medical help so that they can avoid going out and maintain social distancing at the same time. On an average, we receive 50 calls daily from elderly people.

The queries have been handled by our faculty and students and they try to

resolve them on the same day."

Elderly people can call on the helpline number 7428518030 everyday between 9 AM and 7 PM and get help if they feel stressed or worried, need essentials such as food, provisions, medicines, want medical support or consultation, need information on COVID-19 from government, want to talk to one of the volunteers, or wish to learn about using technology to help in times of COVID-19.